

May 22, 2008

Vutichai Singhamanee  
Deputy Director-General  
Thai Department of Civil Aviation  
71 Soi Ngarmduplee Rama  
4 Road Thung Mahamek  
Sathorn Bangkok 10120, Thailand

Dear K. Vutichai:

Our beloved family members were killed aboard Orient Thai's One-Two-Go OG 269. We must be told what went wrong and require information on what is being done to protect future air travelers in Thailand.

As deputy director-general of Thai Civil Aviation operations, it is your responsibility to your country, your people and to your King to see that air travelers to and within your country are safe.

The facts speak for themselves. We have witnessed *you being informed* that Orient Thai pilots were over the legal hours limit before that crash. We know, from that same Australian film, that Orient Thai management had provided you with falsified paperwork.

We have copies of the true flight roster sheets for that September; we have documentation showing regular and dangerous aircraft maintenance practices by Orient Thai Airlines; and we have proof of continued illegal flight hours and poor or non-existent safety practices including fraudulent check rides – even after the terrible crash of OG 269 and the loss of so many precious lives.

Orient Thai/One-Two-Go continues to jeopardize traveler safety. One week after the crash, an Orient Thai/One-Two-Go landing dropped oxygen masks and panels onto passengers. One month after the crash, they nearly caused a mid-air collision.

Your abject failure to ensure the safety of air travelers in the Kingdom has already inflicted heavy damage on the reputation of all Thai airlines. You owe us a satisfactory explanation, and you owe your King and your country assurance that travelers in Thailand will be protected from future illegal and careless practices. We know he is a caring and committed King, revered by all.

We await your response.

Sincerely,

Bonnie Rind, United States, [Bonnie@InvestigateUdom.com](mailto:Bonnie@InvestigateUdom.com)

Gerard Bembaron, France, President of the Association of French Victim's Families

Doris Geiselman, United States

Richard and Margaret Collins, Wales, UK

David Bembaron, France

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Claude Haccoun, Canada

Rick and Lina Falcone, United States

Louise and Sophie Denny, United States

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Leah Scheuerman, United States

David Woronoff, United States