

June 20, 2008

Mark V. Rosenker
Chairman, National Transportation Safety Board
490 L'Enfant Plaza East
Washington, DC 20594

Dear Chairman Rosenker:

We who have lost family members in the air crash of Orient Thai's One-Two-Go OG269 in Phuket, Thailand on September 16, 2007 have been following the investigation closely.

We are very troubled by the unwillingness of the Thai Department of Civil Aviation (the DCA) to seek truth and accountability in this disaster or work to prevent a future disaster.

In fact, DCA Director-General Vittuchai has faulted the NTSB for failing to determine the cause of the crash. Mr. Vittuchai also declared, "***No punishment will be imposed on any agency or personnel after completion of the investigation because the accident was beyond control.***"

We have proof of fraudulent check rides, proof of exceeded flight maximums, and proof of fraudulent maintenance by Orient Thai. The Thai DCA has this information as well. Illegal and dangerous flights by Orient Thai and other airlines continue.

We know the rescue operation was far below ICAO standards as the on-site fire station was under-manned, the foam and water under-stocked, and – shockingly – the crash was reported as a non-emergency to the rescue crews.

Finally, we have access to the black box information. We are aware that it shows numerous mistakes by the pilots, including that ***15 of the last 19 seconds of flight was without a flying pilot.***

We understand that the NTSB is aiding the DCA with the investigation and will be providing a significant draft report to the DCA in the near future.

We respectfully make the following requests of the NTSB:

1. Investigate this crash as if it had occurred on US soil as much as possible, including but not limited to conducting a "Survival Factors Assessment".
2. Update the NTSB's finding of cause from "flight crew error" to take into account the inept (at best) oversight by the Thai DCA coupled with the airline's systemic wonton and willful disregard for passenger safety and the law.

There is historic precedent for such findings, such as Helios Airways Flight HCY522 and Air Ontario Flight 1363.

3. Make your final report public in a timely fashion with or without the cooperation of the Thai DCA.

We believe these requests could provide significant information and are critical for the future safety of the 700,000 US travelers to Thailand each year.

Sincerely,

Bonnie Rind, United States www.InvestigateUdom.com

Leah Scheuerman, United States

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